ROHAN MAHARJAN

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Summary

Highly motivated student looking for an opportunity to work in computing and technology. Driven by commitment to quality and a strong work ethic. Has perseverance, competency, passion and organizational skills needed for working in a professional environment.

Education

Bachelor of Science, Computer Science

The University of Louisiana at Monroe, Monroe, LA

* GPA: 3.87
* Expected Graduation Date: May 2020

Skills

* Excellent troubleshooting skills with working knowledge of computer hardware, help desk software, security, smart boards, projectors, cameras, motion sensor, card scanner, remote Control, wired and wireless network systems.
* Strong client-facing skills in person, over the phone and via email with an orientation towards customer service.
* Experience working with Linux, Windows, Mac OS, SSH Client, FOG Re-imaging System, Remote Desktop, Windows PowerShell, Microsoft Office Suite, Adobe Creative Suite, printers, scanners.

Experience

ULM Computing Center

Help Desk Student Worker    April 2017 – May 2018

* Interact with faculty and students in troubleshooting IT-related issues such as setting up printers, scanners, OS’s and related software applications.
* Create and distribute Windows workstation images on FOG Server.
* Troubleshoot problems related to smart boards, projectors, stylus and other technologies used in smart classrooms.
* Install security cameras around campus and fix them if needed.
* Solve problems related to building access and security like card scanner and motion sensor.
* Provide customer service and technical support across campus.

Honors

* President's Distinguished Award upon entering University [2016 - Present]
* ULM Undergraduate Emerging Scholar [2016 – 2018]
* ULM Honors program [2016 - Present]
* Webmaster, Nepalese Student Association at ULM [2016 - 2017]